

California Kids Care (CKC) Quality Corner

California Kids Care (CKC), a provider-based Population Specific Plan (PSP) under Medi-Cal Managed Care, started enrolling patients in August 2018. The Rady Children's Hospital California Kids Care program coordinates and approves all care for CCS patients with one of five eligible CCS conditions of Cystic Fibrosis, Acute Lymphoblastic Leukemia, Diabetes Types 1 and 2, Hemophilia, and Sickle Cell Disease. Our approach to this unique health care delivery model was based on helping the children and families get better access to care, care coordination and health results while focusing on the whole child.

The CKC Quality team has established a variety of metrics and Performance Improvement Projects to ensure that we are treating the whole child.

One of the Performance Improvement Projects (PIP) will focus on children with complex diseases complicated by social determinants. These determinants put them at risk for worse outcomes than other children with the same condition. CKC patients, with type 1 diabetes, will be included in the PIP. Despite recent advances in diabetes therapy, many patients fail to reach or consistently maintain target HbA1c levels 7.5% or below, as recommended by the ADA. The focus of our PIP is to address challenges and develop interventions to improve HbA1c as a proxy for improved clinical outcomes.

The CKC Navigation team is currently encouraging all members to receive their flu vaccine. A variety of approaches are underway. The team is making calls encouraging members to see their PCP, Specialists, or attend one of the available flu clinics. A flyer was mailed to all members in September. Flu shots were offered to the entire family during the October Patient and Family Engagement (PFE), Spooktacular learning event. We will continue to promote and monitor this quality indicator with the goal of 80% flu vaccination of our members.

The complete CKC Quality Management Plan is now available on the CKC website for your review. We welcome feedback.

CKC is committed to providing disease-specific and wellness education in a culturally and linguistically appropriate manner to our Members and their families. Ken Morris, M.D., CPCMG Chief Medical Officer is the CKC PCP Liaison. If there are any unmet educational, cultural and linguistic needs of our CKC Members, he can collaborate with CKC Quality and Health Education leadership to address and improve needs.